



6 Percent Payment Example for Gas or Electric PIPP^{Plus} Customer with \$1,000 Monthly Income

Total Arrearage (old debt owed to your utility) as of 11/1/10	\$2,400	
Actual Monthly Bill	\$100	
PIPP ^{Plus} Installment (6% of \$1,000 monthly income = \$60.00)	\$60	←What you pay
Billing Difference (Monthly bill minus PIPP ^{Plus} Installment)	\$40	←What you no longer owe, if you make your payment on-time, in full.
Arrearage Credit (1/24th of the old debt owed to your utility)	\$100	←Amount of old debt that you no longer owe, if you make your payment on-time, in full.
Total Arrearage Balance 12/1/10	\$2,300	

Keep paying on time and in full every month and you will earn credits that will eliminate all of your old debt from your account.



Department of
Development

Ted Strickland, Governor
Lee Fisher, Lt. Governor

Lisa Patt-McDaniel, Director



Begins November 1, 2010

**Makes Payments More Affordable Year-Round
Clears PIPP Debt for Good-Paying Customers**

Affordable Monthly Installments

- 6 percent of monthly income for Gas or \$10 minimum payment.
- 6 percent of monthly income for Electric or \$10 minimum payment.
- Electrically Heated Homes pay 10 percent of monthly income or \$10 minimum payment.

On-Time Payment Incentives

- **Each time** you make the required PIPP^{Plus} monthly installment **on time and in full**,
 - you get credit for your billing difference, and
 - a credit toward your previous arrearages (old debt).

Removal from PIPP^{Plus}

- **If you miss** PIPP^{Plus} installments, you can be **removed** from the program, your utilities **shut off**, and your entire account balance may become due.
- If you are a gas PIPP^{Plus} customer, you will have 30 days from your PIPP^{Plus} anniversary date to make up any missed payments, or you will be **removed** from PIPP^{Plus}.
- If you do not **re-verify** your gross monthly household income at least once **every 12 months**, you will be **removed** from PIPP^{Plus}.

Check for PIPP^{Plus} updates at your local community action agency.



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